



QUANTUM SHELTER WARRANTY

Shelters • Powder Coating • Third Parties • Shipping and Delivery



WARRANTY 2026

CANADIAN-BUILT FOR CANADIAN ENVIRONMENTS

Designed. Engineered. Fabricated. Installed. Built in Edmonton, Alberta.
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PROUDLY CANADIAN MADE

Quantum Design & Technologies Inc. ("QDTI") warrants to the original purchaser that the structural components manufactured by QDTI shall be free from defects in material and workmanship under normal use and service for a period of fifteen (15) years from the date of shipment, subject to the terms, conditions, limitations, and exclusions set forth herein. This Limited Warranty applies only to products manufactured by QDTI that are installed in accordance with QDTI's sealed engineered drawings, installation instructions, accepted construction practices, and are used solely for their intended purpose.

QDTI's sole obligation under this Limited Warranty shall be, at its sole discretion, to repair or replace any component determined by QDTI to be defective in material or workmanship. QDTI's responsibility is limited exclusively to the repair or replacement of defective components. Under no circumstances shall QDTI be liable for labor, removal, reinstallation, transportation, equipment rental, loss of use, project delays, or any incidental, indirect, consequential, or special damages arising from or relating to the product or this Limited Warranty.

QDTI further warrants that the supplied structural components have been engineered to comply with the building code specified on the sealed engineered drawings provided with the project. QDTI assumes no responsibility for compliance with any other code requirements, site-specific conditions, or field modifications made after shipment, and shall not be liable for alterations, additions, welding, cutting, drilling, or modifications performed without prior written authorization from QDTI.

Any replacement component supplied under this Limited Warranty shall be covered for the remainder of the original warranty period or for six (6) months from the date of replacement, whichever period is longer. This Limited Warranty does not apply to defects, failures, or damage resulting from improper installation, handling, storage, assembly, maintenance, misuse, abuse, negligence, vandalism, unauthorized modifications, improper repairs, or use of the product for purposes other than those for which it was originally designed.

This Limited Warranty further excludes damage resulting from conditions beyond QDTI's reasonable control, including but not limited to chemical exposure, corrosive environments, heavy salt spray, severe ultraviolet exposure, pollutants, excessive humidity, landscaping equipment, vegetation, animal activity, or natural disasters including fire, floods, lightning, hurricanes, tornadoes, earthquakes, hail, high winds, ice storms, or snow loads exceeding the specified design criteria. Normal weathering, oxidation, fading, discoloration, gloss reduction, chalking, cosmetic imperfections, or changes in appearance due to environmental exposure are considered normal aging and are not defects under this Limited Warranty.

The owner shall perform regular inspections and maintenance in accordance with QDTI's maintenance recommendations. Failure to perform annual maintenance, including required touch-ups where applicable, or failure to maintain documented maintenance records may void this Limited Warranty.

QDTI warrants that powder-coated surfaces applied to products manufactured by QDTI shall be free from defects in coating adhesion, peeling, blistering, or excessive corrosion resulting from defects in the application process for a period of ten (10) years from the date of shipment under normal use and service, subject to the terms and conditions of this Limited Warranty. Where an enhanced coating system has been specifically purchased for marine or other corrosive environments, coverage shall be provided in accordance with the applicable coating manufacturer's published warranty.

For the purposes of this Limited Warranty, failure of the powder coating system shall be deemed to have occurred only where defects in coating adhesion, peeling, blistering, or corrosion attributable to the coating system affect at least ten percent (10%) of the total coated surface area of the affected component. Localized scratches, chips, abrasions, isolated rust staining, cosmetic imperfections, or damage resulting from excluded causes shall not constitute a failure of the powder coating system under this Limited Warranty.

This Limited Warranty applies only where the product has been properly installed, maintained, and used under normal environmental conditions. Annual inspection, routine cleaning, prompt repair of scratches or coating damage, and documented maintenance are required to maintain warranty coverage. Failure to perform reasonable maintenance may void this Limited Warranty.

This Limited Warranty does not cover damage or deterioration resulting from transportation, improper storage, installation, field welding, cutting, drilling, grinding, abrasion, impact, misuse, vandalism, chemical exposure, corrosive substances, standing water, contact with dissimilar metals, excessive salt spray, industrial fallout, mineral deposits from irrigation systems, animal activity, vegetation, or any modification performed after shipment without QDTI's written approval. Normal weathering, fading, gloss reduction, chalking, and minor colour variation resulting from prolonged exposure to the elements are considered natural aging and are not defects under this Limited Warranty.

For installations located in marine or high-corrosion environments, including projects located within approximately 25 km of saltwater or in areas subject to persistent salt spray or industrial contaminants, QDTI recommends specifying an approved marine-grade coating system. Standard powder coating warranties may not apply where a marine-grade coating was recommended but not selected.

Where a valid warranty claim is confirmed, QDTI shall, at its sole discretion, repair, refinish, or replace the affected components, or reimburse the reasonable cost of refinishing up to the original value of the powder coating applied to the affected components. Any repaired or replacement components shall be covered for the remainder of the original warranty period or six (6) months, whichever is longer.

Where the powder coating has been applied by an approved third-party applicator, QDTI will administer the warranty claim on the customer's behalf and work directly with the applicator or coating manufacturer to facilitate the most timely and practical resolution. If a supplier warranty is unavailable or a claim is declined, QDTI may, at its sole discretion, provide reasonable repair or replacement assistance where the failure is determined to have resulted from a manufacturing or application defect and not from an excluded cause. Any assistance provided under this provision shall not create an ongoing obligation or extend the scope of this Limited Warranty.

QDTI's total liability under this Powder Coating Limited Warranty shall not exceed the original purchase price of the powder coating applied to the affected components. This warranty is expressly conditioned upon payment in full for the products supplied by QDTI and is subject to all other limitations and exclusions contained within the QDTI Limited Warranty.

Shipping & Delivery Warranty



QDTI takes great care in packaging and preparing every shipment to ensure products arrive in excellent condition. We go through several Quality Control actions that are all documented under a two person inspection. Upon delivery, the purchaser **MUST** inspect all products and report any visible shipping damage, shortages, or discrepancies to both the carrier and QDTI as soon as reasonably possible, and in any event prior to installation or alteration of the affected materials.

QDTI is not responsible for damage occurring during transportation after the product has been accepted by the carrier. However, QDTI will make every reasonable effort to assist the purchaser in resolving freight claims and obtaining replacement materials as quickly as practical. Where shipping damage is determined to have resulted from inadequate packaging or handling under QDTI's control prior to shipment, QDTI will, at its sole discretion, repair or replace the affected components.

Damage resulting from improper unloading, handling, storage, or installation after delivery is not covered by this Limited Warranty. Products that have been installed, modified, or repaired prior to notifying QDTI of shipping damage may not be eligible for replacement under this provision.

This Limited Warranty is expressly conditioned upon payment in full of all invoices in accordance with the agreed payment terms. Failure to make payment in full shall render this Limited Warranty null and void.

In the event of an alleged warranty claim, the purchaser shall provide prompt written notice to QDTI upon discovery of the alleged defect, together with proof of purchase, photographs, and any additional information reasonably requested by QDTI. QDTI reserves the right to inspect the product prior to authorizing any repair, replacement, or remedial work. Any repairs, modifications, or replacements performed without QDTI's prior written authorization may void this Limited Warranty.

This Limited Warranty is the sole and exclusive warranty provided by Quantum Design & Technologies Inc. and supersedes all other warranties, representations, conditions, or guarantees, whether express, implied, statutory, or otherwise, including any implied warranties of merchantability or fitness for a particular purpose, to the fullest extent permitted by applicable law. No distributor, dealer, representative, employee, or agent of QDTI is authorized to modify, extend, or waive any provision of this Limited Warranty except by written agreement signed by an authorized officer of Quantum Design & Technologies Inc.

QDTI's total liability under this Limited Warranty shall in no event exceed the original purchase price of the components supplied by QDTI that are the subject of the claim.



**Now that we calmed your worries,
Let's discuss your next project**

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Request a quote at quantumshelters.ca/contact

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